

MEMORANDUM

CITY OF PHILADELPHIA

DEPARTMENT OF HUMAN SERVICES
DIVISION OF JUVENILE JUSTICE SERVICES



TO: Wayne Bear /JDCAP
Lori Lawyer/JDCAP

DATE: August 13, 2018

FROM: Norman N. Bell III
Shift Manager
215-683-9338/9337

SUBJECT: 2018 Distinguished Service
Award

I would like to submit the name of Clifford Smith as a candidate to receive the Distinguished Service Award in the Field of Juvenile Justice Service in the State of Pennsylvania. Mr. Smith is fast approaching 18 years of service with the Department of Human Services here in Philadelphia. He has been in supervision since 2007 here at the Philadelphia Juvenile Justice Services Center (PJJSC) and has been a trainer of many of our modules for over 10 years. Mr. Smith routinely facilitates trainings within our orientation curriculum for new hires and modules for our 40-hour training curriculum for our veteran staff. He has been our school liaison for several years serving to help coordinate and facilitate our school day along with our personnel who work in our facility from the School District of Philadelphia.

Due to unforeseen circumstances we in administration quickly lost very good supervision in an area that honestly needed daily supervision and management. When Mr. Smith was approached about helping to supervise the area, he embraced the opportunity, and moved to help immediately fill a void that needed particular attention. It leaves a positive impression on everyone when those in supervision within the ranks of an organization lead by example, and perhaps without realizing the impact, Mr. Smith's move to supervise the unit with our oldest, sometimes most aggressive residents gave us one of those moments. His transition to daily supervision of a living unit helped us to quickly close a gap and as the 2017-18 school year came to a close in June he often facilitated on school days to help with liaison duties. Those prideful, selfless gestures did not go unnoticed and reflect his values for education and our agency mission.

Outside of his employment Mr. Smith is a husband, father, mentor, basketball coach, and overall cosmopolitan person. He is a physically imposing man but you are more likely to see him make a young adult or employee laugh and smile when he walks in the room. I am proud to recognize Counselor Supervisor Clifford Smith for the 2018 Distinguished Service Award for everything he does to improve the lives of our young people and for his unselfish efforts to improve the quality of the services we provide in Philadelphia every day. Thank you in advance for your consideration of my comments for this worthy candidate of recognition.

cc: File