



**County Commissioners**

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Drew Fredericks

## **JDCAP 2018 Distinguished Service Award to an Individual within the Field of Detention Nomination**

**Robert Ross**

Lancaster County Youth Intervention Center  
Years Employed: 23 years  
Full-Time Supervisor – Detention

Robert Ross has been actively involved in the Juvenile Justice Field since his start at Barnes Hall (now the Lancaster County Youth Intervention Center) in 1995. Rob started his career in the field as a Detention Youth Care Worker. Since the beginning of his employment, Rob has been a dedicated and hardworking employee. Because of his outstanding performance, knowledge, years of experience, and dedication, he was promoted to the Detention Supervisor in 2017. He is committed to his position and the facility and he proves this on a daily basis. Rob is more than just an employee who clocks in and clocks out. He consistently goes the extra mile. Rob demonstrates his outstanding work ethic through his incredible initiative, great communication skills, and leadership abilities. Rob has confidence in his decision-making abilities and does not hesitate if a difficult decision needs to be made.

Rob is an extremely proactive leader. Through establishing rapport and acting as a positive role model to not only the residents, but also staff, he is able to discuss and confront issues with the goal of resolving them before they escalate. Rob uses real-life scenarios and past experiences to relate to the residents, which allows the resident to not only respect him as a supervisor, but also feel comfortable enough to open up to him. Rob is able to use his skills to verbally deescalate most situations before they turn physical. Rob demonstrates a strong commitment to consistency and fairness when working with the residents and staff alike. His passion, commitment, dedication, knowledge, and experience revolve around working with youth and being a strong leader in our Detention environment.

Rob is very team-oriented. He understands the necessity to communicate relevant information and provide proper feedback to his staff and other supervisors. Through working together as a team and carrying his share of the workload, Rob has earned the respect of the staff he supervises and fellow supervisors.

Beyond being a skilled supervisor, Rob serves in several other capacities beyond the expectations of his position. He is a trained and certified Safe Crisis Management instructor for the facility and provides in-house training for all the employees of the facility.

The Lancaster County Youth Intervention Center is honored to nominate Robert Ross for the JDCAP 2018 Distinguished Service Award to an Individual within the Field of Detention Nomination for his years of service and dedication to the youth and staff in the juvenile justice system.

Submitted By:  
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