

COUNTY OF



ALLEGHENY

RICH FITZGERALD
COUNTY EXECUTIVE

Juvenile Detention Centers and Alternative Programs
PO Box 60769
Harrisburg, PA 17106

Greetings Mr. Wayne Bear,

It is with great pleasure that I nominate Rhonda Johnson for JDCAP Staff Person of the Year. Ms. Johnson has worked at Shuman Juvenile Detention Center in Allegheny County for 29 years as a Youth Care Worker.

During her tenure, Ms. Johnson has shown outstanding support to her colleagues as well as the residents in the facility. Ms. Johnson is often placed in the High Impact Unit with females and is always able to engage in appropriate interactions with these young ladies all while maintaining professional boundaries, setting expectations, and holding them accountable for their actions. You will find Ms. Johnson frequently encouraging residents to make better choices by the conversations she conducts and by her actions. Both staff and residents alike have a high respect for Ms. Johnson.

Ms. Johnson is willing to work in any unit and volunteers every summer to help conduct summer school for the residents. Her eagerness to lend a hand in any unit, assist in training new staff, or complete a task when asked proves that she is committed, flexible, and works well as a team member. She consistently follows policy and procedures ensuring that residents are safe and abides by the rules of the facility. Over the past 29 years of service at Shuman, Ms. Johnson's performance record is impeccable and her attendance is near perfect. Ms. Johnson is known around the facility for her dependability.

When Ms. Johnson is not working on a unit or in summer school, she is called upon to work the Clinic. Her easy-going and friendly personality helps the medical department move more smoothly and efficiently. The doctors and nurses that work at the facility feel more at ease when Ms. Johnson is present due to her rapport with the residents.

Her smile is contagious throughout the building and her positive, outgoing attitude makes her approachable for residents and colleagues, which is something that goes a long way in the juvenile justice system.

Respectfully,

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